Hollene Hongdoxmai

Tampa-based Product + UX Designer (open to relocation)

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SUMMARY

Proactive, detail-oriented designer with a background in research and psychology. Passionate about understanding people and technology, and looking to join a diverse and enthusiastic team. During my experiences, I have developed strong empathy and global communication skills.

EDUCATION

Springboard, UX Design Career Path

SPRING 2019

- Designed an end-to-end independent healthcare case study by gathering data, mapping, creating user personas, developing low/ high fidelity wireframes and style guide with Sketch, and utilizing InVision for mobile prototyping and usability testing.
- Participated in Google Ventures Design Sprints to solve for a startup wanting to improve the experience for users looking to adopt a compatible dog.
- Delivered research and in-progress presentations to stakeholders and utilized Agile methodologies.

University of Colorado, BA in Psychology

GRADUATION DATE: MAY 2012 | BOULDER, CO Study Abroad to China and Japan. Undergraduate Research Opportunity Recipient. Dean's list.

International Scrum Institute, Scrum Master Certification

AUGUST 2017

EXPERIENCE

McKinsey and Company, Executive Assistant

DECEMBER 2017 - PRESENT | ST. PETERSBURG, FL

Proactively anticipating and adapting to consultants needs regarding scheduling, travel, and expenses to improve their experience. Effectively managing tight deadlines for multiple executives. Working with stakeholders and collaborating as a team player in a cross-functional environment.

Muscular Dystrophy Association, Administrative Assistant

MARCH 2017 - DECEMBER 2017 | ST. PETERSBURG, FL

Assisted CEO with bank deposits, reports, and line item reconciliation. Hand-designed team fundraising using colors and themes. Planned and executed regional events, managed all office operational activities, and volunteers on salesforce.com.

English Parks, Teacher

JANUARY 2013 - AUGUST 2013 | BANGKOK, THAILAND

Created daily lesson plans for four different classes with students of diverse backgrounds and levels. Led and managed class sizes of 30 students and tutored 1:1.

CU Department of Neuroscience, Undergraduate Research Assistant

OCTOBER 2010 - AUGUST 2012 | BOULDER, CO

Assisted lead lab investigator with collection of data for "*Drug-induced Neurobiological changes in the Brain and Addictive Behaviors.*"

SKILLS

Design Sketching Personas User flows Storyboarding Wireframing

Research

Prototyping

Interview Survey Guerilla Testing Cardsorting Usability Testing

Tools

InVision Sketch Marvel Agile/ Scrum methods Basic HTML & CSS MS Office Suite